**NUMBER:** A-2

**TITLE:** OBLIGATIONS

**POLICY**: The supervisor/manager has the following obligations to the employee:

- 1. Inform the employee of expected job performance.
- 2. Orient and train the employee to all aspects of the job.
- 3. Advise the employee whether or not job performance is satisfactory and discuss improvement.
- 4. Treat all employees under supervision fairly and impartially.
- 5. Serve as the chief source of information concerning employee's job, as well as all other pertinent activities of SNU.
- 6. Measure performance based on objective management judgment.

The employee has the following obligations to the supervisor and to SNU:

- 1. Treat all visitors and co-workers with courtesy and respect.
- 2. Perform as efficiently and effectively as possible.
- 3. Follow the letter and spirit of the University's rules, regulations and policies.
- 4. Keep in mind that the success of the University depends collectively on the individual contributions of each employee.
- 5. Communicate with supervisors in order to develop and maintain a harmonious and informed working relationship.