

SNU POLICY: Access and Key Control SNU POLICY ID: General Information A-16

Policy Reviewed by: SNU Risk Management, Facilities Management, and Department of Public Safety

Approval Authority: Chief Financial Officer & Vice President for Business Affairs

Approval Date: July 7, 2022 Next Review Date: July 1, 2027

## **Purpose and Scope**

Southern Nazarene University's access and key control policy is established for the purpose of promoting secure campus environments, mitigating risks, and for maintaining a comprehensive system to efficiently manage the granting of access and dissemination of keys to the campus community. Individuals may be authorized to have access and receive keys to reside on campus or to conduct their work while limiting some access where appropriate so as not to compromise risk and/or security. This policy describes the procedures by which control of access and/or possession of keys to university facilities will be managed, and it applies to all SNU employees, students, contractors, vendors, and any other individuals or groups deemed appropriate to have access to SNU facilities and/or grounds.

## **General Policy Statements**

- 1. Access to SNU buildings, grounds, and other spaces is facilitated by the issuance of SNU personal identification (ID) cards and/or physical keys.
- SNU ID cards and keys are valid only for the individual or department to whom they have been issued and are non-transferrable to any other individual or entity without being returned to Facilities Management or the Department of Public Safety and then appropriately re-issued by Facilities Management to the other party.
- 3. Both SNU ID cards and physical keys are considered SNU property and assets. As such, the holder is responsible and accountable for their security, care, and value in the same way they would be with any other university assets.
- 4. The university may require the holder to surrender ID cards or keys back to SNU at any time.
- 5. SNU's departments of Facility Management, Public Safety, and Risk Management are responsible for maintaining the access and key control system, and therefore, responsible for authorizing access, fabricating, disseminating, and collecting any physical keys used for SNU buildings and grounds.
- 6. SNU ID cards are issued through the department of Student Life upon a student's enrollment or an employee's hiring at SNU.
- 7. SNU Facilities Management will fabricate all keys and manage all electronic access. No other individuals or vendors are permitted to do any such work without SNU Facilities Management's approval, coordination, and management.
- 8. No individual will be granted access or issued keys without being a properly enrolled and active student, appropriately hired employee, and/or having a properly completed and approved request submitted through the Payroll+ form's Access tab.
- 9. Access will be granted, or keys issued only to individuals who have a legitimate need for access to the areas requested.

10. Any damaged key, key no longer tied directly to the duties of a particular employee or residence of a student, or ID card and keys of an employee leaving employment at SNU shall be returned to SNU Public Safety or Facilities Management by that employee or to Student Life by that student. Any employee or student found in possession of an unnecessary or unauthorized key or ID card will be subject to appropriate disciplinary action up to and/or including termination or dismissal.

# **Key and Access Eligibility Criteria**

In general, keys are issued, or designated space access granted to employees in good standing who work or have significant duties tied to their job responsibilities in a particular building and/or area and to students who are actively enrolled at Southern Nazarene University.

## **Student Workers and Adjunct Faculty**

Generally, students should not be issued keys or granted special access to university buildings, offices, or other specialized spaces. However, in some cases, where a student works for a department and access is required, or adjunct faculty require access, an authorized department head may request a key be issued to that department head and held by the department for distribution to adjunct or student workers. The department head is then responsible to adequately maintain control over the distribution of department keys. Department heads are expected to comply with the key and access control policy and to ensure that keys are retrieved from personnel or students who leave the employment of Southern Nazarene University and will be required to provide an annual audit and accounting of all keys issued to and held by the department.

#### **University Contractual Vendors**

When vendors are contractually obligated to operate within designated or demised spaces on SNU premises, such vendors will be issued appropriate keys or granted appropriate access to fulfill those obligations and duties within those spaces similar to a tenant in a commercial building. Any such keys will be issued to the vendor for management of their security and control among any individual vendor employees. Any such vendors will be required to provide an annual audit and accounting of all keys issued to and held by the department.

## **Contractors or other University Partners**

Contractors or other non-university individuals hired by the university to perform periodic duties on SNU premises may at times be entrusted with keys or university access cards while performing those duties. Such keys or access cards will be held and handed out from either Facilities Management or SNU's Department of Public Safety. Any such keys will be kept on individually identifiable secure key rings. These keys and access cards will be checked out and returned to Facilities Management or SNU Public Safety daily as the work and duties continue.

## **Lost or Stolen Keys**

Any lost or stolen keys must be reported immediately to SNU Department of Public safety for proper documentation and investigation. Any replacement keys for those lost or stolen may be requested through the Payroll+ form's Access tab. Department of Public Safety, Facilities, and Risk Management will determine if re-keying or otherwise redesign of the affected keys system is required based on appropriate risk and safety assessments. If re-keying, lock cylinder replacement, or other such work is determined to be necessary, the cost of replacement will be determined by Facilities Management and such costs will be charged to the department authorizing the keys or access and/or the individual to whom the keys or access were issued.

# **Key Charge Estimates:**

Grand Master Key - \$1000 Building Master Key - \$500 Building Entrance Key - \$250 Sub-Master Key - \$175 Single Lock Key - \$75

## **After Hours Access**

Generally, all campus non-residential buildings are open and accessible to campus community members and larger community guests and visitors during normal business hours and at designated time periods in evenings and on weekends depending on several factors and any activities scheduled. All campus non-residential facilities are locked down and general open access is denied at designated points during the late evening hours. Any access or occupation after these lock down points is considered after-hours access. Employees granted access to their designated buildings or spaces with ID access or buildings keys who wish to do so in after-hours times are expected to keep the building and spaces they enter or occupy secured while they are working in such time periods and to leave those spaces secured in the same manner they were when they arrived, unless otherwise directed by Facilities Management or SNU Public Safety.

## **Specialized Student Spaces for Extended Access**

Certain program requirements necessitate extended access period for specific students in specialized spaces (rehearsal rooms, lab spaces, etc.) on SNU premises. These extended accesses are managed primarily through ID card access systems for documentation, accountability, and security purposes. The periods for access to these specialized spaces are limited to daytime and some evening hours during times when the campus is fully open and operating or when offices may be closed but the full residential student population is still on campus. In no circumstances will students be granted unsupervised access to SNU facilities in the overnight hours or when the campus is fully closed.

#### **Ad Hoc Requests for Access**

SNU's Department of Public Safety and Facilities Management will not grant an ad hoc request for access to any secure space to someone who is not assigned to work or study in an area and without proper photo ID to verify the individual's identity.